# MD Abdullah Al Rumy

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# VISA status: Permanent Resident of Australia

# **Career Summary:**

* A Certified IT professional with 7+ years of experience in Information Technology which includes System Administration, Operations management, System Builds, and Server builds on Red Hat Linux, Sun Solaris, IBM AIX, LDAP Microsoft Server 2008/20012 and Windows operating systems Vista/Windows7/Windows8.
* Proven experience on Microsoft back office solutions of Active Directory, messaging solution with Exchange Server 2007/2010/2013 integrated with LYNC communication.
* Hands on experience of deployment & operation on organize, sync, collaborate, and share information across the organization with SharePoint platform 2013 including office 365.
* Managing Server infrastructure with System center (SCCM, SCOM, SCSM SCVMM, DPM), Venter Server.
* Server consolidation and virtualization experiences exposed to VMware Cloud & Datacenter virtualization (vSphere 5, vCloud Director5, vCOPS5), Microsoft Hyper-V and Application virtualization Citrix Xenapp 6.5 & Ctrix XenDesktop 5.
* Design, implement and maintain private/hybrid cloud infrastructure with Windows Azure /AWS/Openstack/ Rackspace.
* Experience in LAN support environment including knowledge of ISDN, wireless networking, broad band, modems, microwave, Ethernet, bridges and CISCO routers, switches.
* Commendable strengths in data storage including EMC VNX/Cellera/Carrion and Netapp with cutting edge solution symentec veritas backup & cluster and commvault backup.
* Sound interpersonal skills and ability to communicate with users at all levels and inform them as to the most efficient use of information systems.
* Process the capability to apply ITIL V3 & MSF approach, best practices and patterns, fostering team work.
* Ability to work within a team even with limited supervision.

# **Key Competencies:**

* Windows Server 2003/2008/2012 installing, administering and planning for Infrastructure solution.
* Active Directory, DNS,DHCP, Group policy, File/Print Services, WDS,WSUS, Remote access, VPN, Radius, NPS, NAP, DFS, FSRM, Disk Quota, IPAM, Load balancing, Clustering, ADCS, ADFS, Disaster Recovery, and Fortigate.
* Monitoring traffic of the hosts and networks using NAGIOS, Zenoss, Nimsoft, Kaspersky HP OpenView, and BMC.
* Windows Web server IIS 7/8, Apache, .NET.
* Capacity planning, designing and implementing with Microsoft System Center – SCOM, SCVMM, SCCM, DPM.
* Exchange Server 2007/2010/2013, MS LYNC, SharePoint 2010/2012, Server Consolidation & Virtualization with Microsoft Hyper-V, VMware vSphere (Esxi, Venter Server, HA, DRS, FT, Disaster Recovery Manager.) , Citrix Xen App6.5(Desktop studio configuration server, provisioning server, Licensing server),Citrix Xen desktop 5.
* Cloud Infrastructure including vCloud Director, Windows Azure, AWS EC2.
* Microsoft SQL Server 2005/2008/2012, T-SQL, Oracle 10G/11G, Oracle RAC, Grid, Cluster, Data Guard, OSB, Oracle Exadata.
* Redhat Enterprise Linux 5/6, Centos, Debian, Ubuntu, UNIX Solaris
* 10/11 ITIL Foundation V.3.
* Project Management PMI; Microsoft project 2007/2010.
* Hardware Intel Xeon 4720, 3COM, HP Proliant DL380, HP ML570, IBM x86 Servers, Dell PowerEdge M805, Sun Solaris SPARC T2000,M2000,M3000,M5000, V440.

# Academic Qualification:

**Degree: Bachelor degree in Computer Science and Engineering**

**Institute: Khulna University, Bangladesh**

# Professional Accomplishment:

* **Microsoft Certified Solution Associates (MCSA), Server 2012**(Exam Code : 70-410,70-411,70-412)
  + - Verification Link: <https://mcp.microsoft.com/authenticate/validatemcp.aspx>.
    - Transcript ID (1121282) and the Access Code (Rumon080345)
* **Microsoft Certified Solution Expert (MCSE, Server infrastructure), Server 2012**(Exam Code : 70-413,70-414)
  + - Verification Link: <https://mcp.microsoft.com/authenticate/validatemcp.aspx>.
    - Transcript ID (1121282) and the Access Code (Rumon080345)
* **VMware Certified Professional - Data Center Virtualization** (Exam Code : VCP510)
  + - Verification Link : <https://mylearn.vmware.com/certification/?menu=authenticate>
    - Authentication Code: 11827547-96FC-C2249420DFC5
* **VMware Certified Associates - Cloud** (Exam Code : VCAC510)
  + - Verification Link: <https://mylearn.vmware.com/certification/?menu=authenticate>
    - Authentication Code: 11923014-B438-9482DD1F3593.
* **Red Hat Certified Engineer** (Exam Code : EX300)
  + - Red Hat License 130-201-825 November 2013 to November 2016
* **ITIL® version 3 - Foundation Examination** (Exam Code : EX0-117)
  + - EXIN License 4434319.1054952
* **Cisco Certified Network Associate** (Exam Code : 640-802)
  + - Cisco License CSCO12006124 August 2013 to August 2016
* **Oracle Database 10g Administrator Certified Associate** (Exam Code : 1Z0-052)
  + - Oracle License OC1127105
* **Citrix Certified Administrator (CCA) for Citrix XenApp 6.5** (Exam Code : 1Y0-A20)
  + - Citrix License CC 9659054

# Employment History:

* **Senior System Engineer, September, 2010 – March, 2014**

**Telenor, Bangladesh**

Responsibilities:

* Architect, design, deployment, and maintenance of a broad range of Microsoft technologies including: Windows Servers 2008/2012, Exchange, Active Directory, Certificate service, MS Lync, ISA, SQL, WSUS, IIS, DNS, DHCP,WINS, DFS-R, Terminal Services and failover cluster.
* Install & configure SCCM for custom collections, reporting & patch management of Windows infrastructure & SCOM for OS, Server, Service & Application monitoring.
* Install, configure and administrate VMware ESXi 5, and vSphere 5 environments with vCenter HA, DRS, VCB, vDR, vDS, DPM, vDR and VMware vCenter Operations Manager - vCOPS.
* Install, configure and administrate VMware vCloud director, vShield manager and Chargeback for the internal organization and smooth private cloud IAAS/PAAS operation.
* Perform tasks to meet the SLA regarding Exchange-based messaging 2007/2010 and collaboration availability and security; including those involving user accounts, shared folders/calendars, mailing lists, and Outlook Web Access.
* Ensure regular backup and recovery environment using HP Tape library, Symentec Veritus Backup, EMC storage and Netapp.
* Follow both customer and company standard ITIL processes e.g. Change Management.
* Liaise with support teams, working together to resolve customer issues.

Key Achievements

* Migrating from legacy 2007 Exchange messaging systems to 2010 with dedicated Office 365 and site resiliency solutions.
* Plan, design and upgrade existing Hyper-V infrastructure from Windows Server 2008 R2 to 2012 SP1, along with SCVMM 2012 SP1. Migrated VMs from 2008 R2 to 2012 SP1 infrastructure.
* Architect, install and configure Citrix XenDesktop, XenApp and Provisioning server to implement VDI solutions for contact centers users and other departmental workers.
* Perform EMC Storage operation (Storage & Raid Group creation, LUN creation, LUN migration, LUN allocation to Hosts, LUN Cloning, LUN Concatenation) of EMC (VNX 5700, CX4-480, CX3-10c)
* Install, configure, administrate and monitor server hardware, blade chassis, OS, services, distributed applications, hyper-v and SQL using SCOM 2012.
* **System Engineer, January 2007 – September, 2010**

**Grameenphone Ltd. (A concern of Telenor, Norway) www.grameenphone.com**

Responsibilities:

* Manage central Windows 2008 active directory forest consisting of 4 domain controllers running services such as DHCP, DNS, WINS, and Certificate Services.
* Manage large and complex Exchange solutions with messaging-related security, backup and archiving products from Symantec, GFI.
* Plan and implement Microsoft and VMware solutions, with focus on Server Virtualization using VMware ESX/vSphere and Microsoft Hyper-V.
* Design and implement database changes, review and tuned SQL queries, stored procedures, views, triggers and Managed SQL servers health including backups, restores, monitoring.
* Install and configure Systems Management Servers (SMS) 2003 primary and secondary sites at different locations for patch management, software distribution, hardware/software inventory and software metering.
* Configuring and maintaining Office SharePoint Server 2007 (MOSS2007)and WSS 3.0
* Installation, Configure and Maintain Enterprise versions of Antivirus (Norton, McAfee, Forefront , Trend Micro)
* Review and ensure Backup & Recovery policies to support the company records and retention policies aligned with Industry best practices.

Key Achievements:

* Plan & implement Microsoft solution with a keen focus on Private Cloud (System Center essential Suits 2010 and Hyper-V), Exchange 2010 with MS LYNC, Core Infrastructure (Active Directory, Forefront UAG) covering 25 branches & Head office.
* Implement Front-end and Back-end Architecture for Exchange Server 2007. Installed another two exchange server in a cluster environment, moved all the mailboxes and Public folders to the new servers.
* Developing, installing & operating storage/file server using MS Unified Data Storage Server 2003 with DFS/DFS-R, Quota, File Screening and Single Instance Storage technology.

# Professional Training:

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| Training Courses | Company | Period |
| Training on MCSA 2012 prepared from Microsoft Official Curriculum | New Horizons CLC,Singapore | 72Hrs |
| Training on MCSE (Server Infrastructure) 2012 prepared from MOC | New Horizons CLC,Singapore | 72Hrs |
| Training on Core messaging Solution with Exchange Server ,2010 | Koenig, India | 40Hrs |
| Training on Share point Administration and Planning,2012 | Koenig, India | 40Hrs |
| ITIL V3 Certification and Training for your business | IBCS Primax, Bangladesh | 20Hrs |
| Oracle 11g: RAC and GRID infrastructure Administration Accelerated | Oracle | 72 Hrs. |
| Oracle Database 11g Managing Oracle on Linux for DBAs | Oracle | 24 hrs. |
| Authorize vendor training on VMware vSphere5: Install, configure, Manage | Koenig, India | 40Hrs |
| Project Management on PMI framework | ESI, Malaysia | 40 hrs. |
| End user App virtualization with Citrix Xen App 6.5 | Koenig, India | 20 hrs. |
| Citrix VDI training on Xen desktop 5 | Koenig, India | 20 hrs. |

# References:

Reference will be provided later on requirement basis.